



KEY POINTS

- **Professional, fast growing and family owned vehicle repairer**
- **New, state-of-the-art workshops and offices**
- **Major insurance partner**
- **Regional NSW lifestyle location - Assistance with relocation on offer for right candidate**
- **Excellent team environment, with superb salary package**

ABOUT LSR

Leven Smash Repairs are the go-to vehicle repair company in the Central West NSW Region – with an excellent reputation and large customer base. Working at Leven Smash means being part of a highly skilled and adaptable team, driving innovation in smash repair excellence. We are looking for professionally minded individuals to join us in our journey of excellence.

KEY RESPONSIBILITIES

As a Leven Smash Repairs Estimator, you will confidently and effectively;

- Provide excellent customer service to all clients
- Accurately quote vehicles in a timely manner and in accordance with average repair cost targets and insurer/company procedures
- Complete quotes as required onsite
- Processing vehicles onsite by carrying out vehicle arrival inspections
- Champion the customer by working with the production team to ensure a high-quality repair is completed and the customer gets back on the road within the promised time.
- Assist Production Manager / Parts Manager with quote interpretation and parts ordering
- Ensure vehicles are repaired to their pre-accident condition
- Hand over completed repairs to customers

ABOUT THE ROLE

The primary purpose of this role is to be responsible for the timely completion of accurate and comprehensive quotes for accident repairs on vehicles. You will apply your knowledge of motor vehicles and your computer skills whilst interacting with a range of clients, stake holders and work colleagues.

ABOUT YOU

- A passion for ensuring exceptional customer service
- You will be highly driven, committed, reliable and results focused.
- Doing what it takes to ensure your team succeeds
- Wanting to take personal responsibility
- A desire to contribute to the continuous improvement of processes

The ideal candidate will have;

- Experience in estimation / quotation in the automotive smash repair industry
- Experience using quoting software- iBodyshop & Audanet (beneficial but not mandatory)
- Excellent communication skills and the ability to deal well with clients and team members
- Highly professional and committed to ensuring quality outcomes
- Automotive trade qualified (e.g panel beating, spray painting)

APPLICATIONS

The LSR team are respectful, humble and open & honest – if this sounds like a growing business that you would like to be a part of Apply Now by submitting your resume directly to vicki@lsrhr.com.au or call our HR office on **0428 269 528** to receive additional information.